



Aquatics Refund Policy

Students withdrawn by Aquatic staff on the first day of lessons due to the wrong level will be issued a full refund or credit to be used at a later date without a written request. All other refund requests must be submitted in writing to the attention of the Aquatics Superintendent. Withdrawal/refund requests received before the start of the program will be refunded less a \$10 processing fee. Requests received on or after start date will be prorated based on the date the request is received and a \$10 processing fee will be charged. The refund will be issued in the form of a check or charge depending on original payment method. Please allow 10-15 business days for processing. No refund or credit requests will be considered if received after the last scheduled date of the course; no exception.

Contact Information:

Water Park Administrative Offices

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