



ADDENDUM #1
REQUEST FOR BID
NO. 2020-001

Effective: July, 25, 2019

Solicitation Title: Purchase of Dell Network Servers

Issued By: Rick Rowles, Network Operations Specialist II
City of Gaithersburg
City Hall
31 South Summit Avenue
Gaithersburg, MD 20877

This Addendum is incorporated into and made part of the above named Request for Bid (“Solicitation”). The purpose of this Addendum is to publish the questions submitted by Offerors in response to the Solicitation and the City’s answers thereto. The City is not responsible for the content of the questions and has provided the most comprehensive answers based on the interpretation of the questions.

Q: On the R640’s the service was upgraded to the Mission Critical – 4Hr response time service. On the R740 and R340 it was not. Is this correct?

A: This is correct

Q: On the R340 no rack rails were requested. Is this correct?

A: This is correct

Q: Kindly us know if this RFP is open to bids from NON-Maryland registered Foreign LLCs.

A. Yes

Q: May I have the serial numbers for the servers below.

BID ITEM DESCRIPTION	UNITS
Dell PowerEdge R640 – configured to match specifications outlined in configuration exhibit ‘A’	4
Dell PowerEdge R640 – configured to match specifications outlined in configuration exhibit ‘B’	1
Dell PowerEdge R740 – configured to match specifications outlined in configuration exhibit ‘C’	2
Dell PowerEdge R340 – configured to match specifications outlined in configuration exhibit ‘D’	2

A: Unable to answer this question with the information provided.

Q: Date contract will be awarded?

A: To be Determined

Q: Is there a timeframe for installation, response time and configurations?

A: Per the solicitation document no installation or professional services are required and delivery should be within 45 days of awarding the contract.

Q: Is this project only requesting (9) servers and pro-support 3yrs. mission critical 4hrs on-site service for the (5) DELL Power Edge R640, (2) DELL PowerEdge R740 and two (2) DELL PowerEdge R340 with 3yr. ProSupport with next business day on-site service?

A: This is correct

Q: Do you require a bond?

A: No

Q: What OS would you like us to use?

A: Per the solicitation document no installation or professional services are required. The City will provide its own OS licenses for the servers.

Q: Is the City open for us to provide a BDR (Backup Disaster Recovery) agent on each server?

A: Per the solicitation document no installation or professional services are required.

Q: How long can each system device experience downtime? If, so does the downtime hours have to be between Monday through Friday?

A: Per the solicitation document no installation or professional services are required.

Q: Can systems downtime timeframe be done over the weekend or simply M-F?

A: Per the solicitation document no installation or professional services are required.

Q: Can we install an agent to assist with remote monitoring, assessment and management?

A: Per the solicitation document no installation or professional services are required.

Q: Does the installation tools must be assigned/ becomes property to the City of Gaithersburg?

A: Per the solicitation document no installation or professional services are required.

Q: Do we need to register for this BID? If so, where do I register?

A: No

Q: I am on Gov spend .com. There are no links or attachments there. Is there a different web site I can look your bid up on?

A: <https://www.gaithersburgmd.gov/Home/Components/RFP/RFP/100/2454>

~ END OF ADDENDUM ~